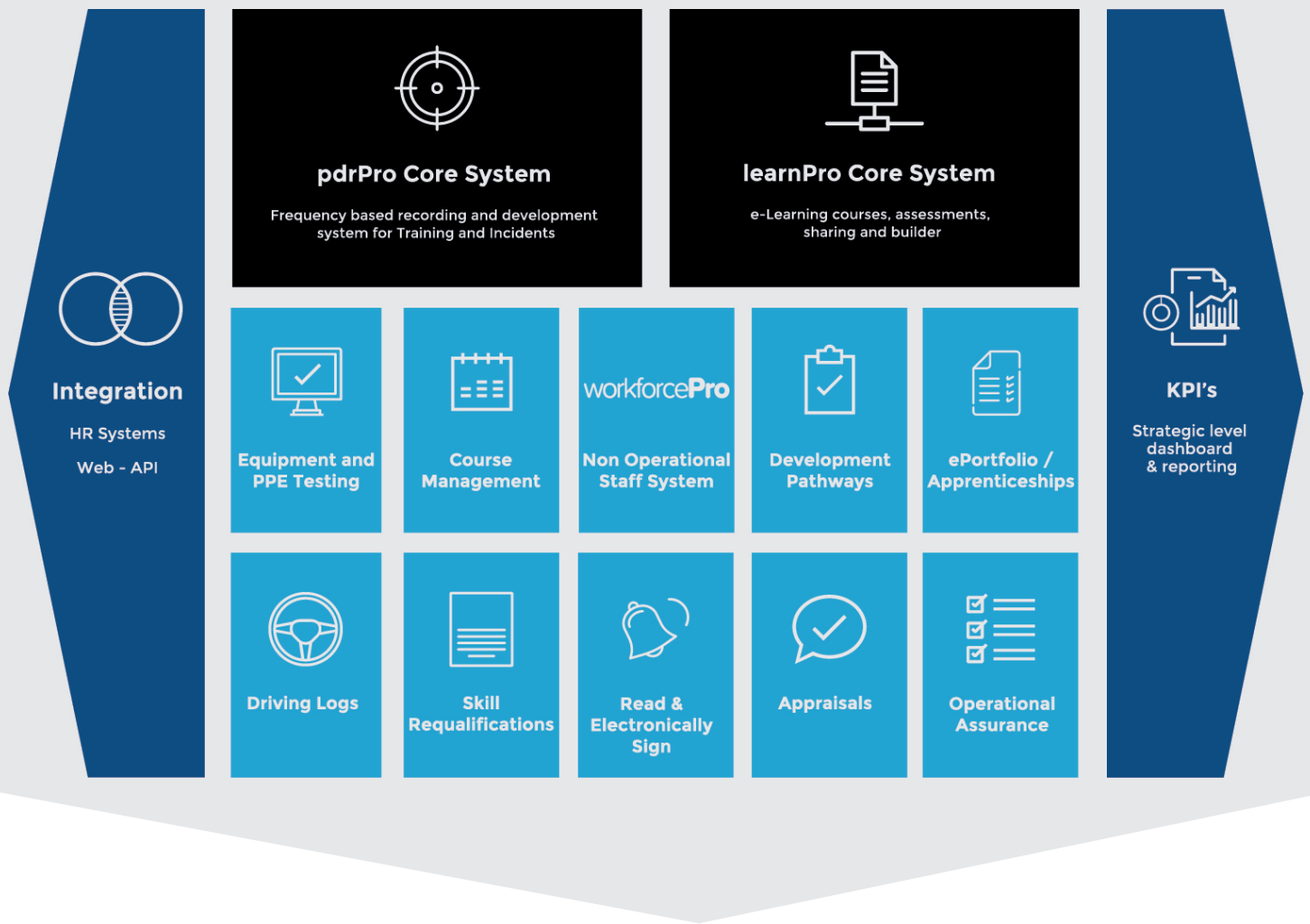




FireService

for Airports





Overview

eFireservice combines a recording system for legislative compliance to CAP699, a calendar based planner for ensuring timely completion and an Equipment Testing System specifically aimed at Airports.

Our non-operational system fully supports airport staff for everything from training recording to eLearning and development programmes.

The key optional modules are:

- Training recording
- Incident recording
- Activity Planner
- Equipment testing system
- Development Pathways including apprentices
- Reports and KPI's
- eLearning system with assessments
- Electronic Read and Sign

Our Core Maintenance of Competence Recording System

Records Frequency based Training and Incident Activities mapped to bespoke core skills aligned to industry standards. Supports recording of:

- User-defined practical and theoretical activities
- Prescribed activities using location and role-based calendars
- Personal additional skills/activities
- Non-prescribed training activities
- eLearning assessments (Fully integrated into calendars)
- Manager and trainer-led group training
- Individual training

Personnel Development:

- Supports manager and internal verifier evidence reviews
- Development plans
- Supports skill and role-based development to competent pathway

Personnel Management:

- Supports multiple line managers
- Hierarchical structure based on role

Role Support

- Multiple roles
- All operational roles and senior roles including RDS
- Control roles
- Non-operational roles

Reporting

- Comprehensive suite of reports
- Mobile friendly KPI graphs
- Core skills
- Answer the question who is and is not competent in BA (or any other core skill) instantly and drill down from brigade to person.

Data Integration

- Full documented web API allows data import and export
- Uses web token authentication

Firefighter Homepage

Home Personnel ETM Requalifications Reports			
Core Skill Competency for Crew Manager at Hawarden Airport - Blue. (7 of 8)			
CORE SKILL	ATTAINMENT STATUS	CORE SKILL	ATTAINMENT STATUS
AFF6 - Operate Fire Service Water Pumps, Monitors and Development High Reach Extendable Turrets (HRET)	Development	AWM4 - Plan and Contribute to the Development of Teams and Individuals	Development
AWM1 - Lead the Work of Teams and Individuals to Achieve their Objectives	Development	AWM5 - Investigate and Report on Events to Inform Future Practice	Development
AWM2 - Maintain Activities to Meet Requirements	Development	AWM6 - Lead and Support People to Resolve Operational Incidents	Development
AWM3 - Manage Information for Action	Development	AWM7 - Aerodrome Emergency Planning	Development
Training Activities for Crew Manager at Hawarden Airport - Blue. (Cluster: CM Planner)			
<div> <div> <div>Apr 19</div> <div>May 19</div> </div> <div> <div>Current Month</div> <div>Expand Planner</div> </div> </div> <div> <div> <div> <div>▼ AFF4 - SAVE AND PRESERVE ENDANGERED LIFE AT ACCIDENTS</div> <div> <div>Search & Rescue</div> <div>First Aid</div> </div> </div> <div> <div> <div>▲ AFF5 - RESPOND TO OPERATIONAL INCIDENTS REQUIRING BREATHING APPARATUS</div> <div> <div>Breathing Apparatus 1</div> <div>Rapid Deployment</div> <div>BA Stage 1</div> <div>Entry Control Officer</div> </div> </div> <div> <div> <div>▼ ADDITIONAL ACTIVITIES/COURSES/MEETINGS/AUDITS</div> <div> <div>Meetings</div> <div>Audits</div> <div>Exercises</div> <div>Ad Hoc</div> </div> </div> </div> </div> </div></div>			

Manager Page

Home Personnel ETM Requalifications Reports						
This table lists all personnel for whom you currently act as Line Manager or Assessor.						
Name	Core Skill Competency	Module Competency	Activities	Development	Account Details last login	
[15002] Firefighter - Instructor at Hawarden airport blue (competent)	Index	6/13 snapshot	0/0	Incidents Training (20)	Requests (4) Plans Reviews	Change 07/05/2019
[14863] Firefighter at Hawarden airport blue (competent)	Index	11/12 snapshot	0/0	Incidents Training (19)	Requests (1) Plans Reviews	Change 18/05/2019
[14840] Firefighter at Hawarden airport blue (competent)	Index	10/12 snapshot	0/0	Incidents Training (30)	Requests (1) Plans Reviews	Change 07/05/2019
Firefighter at Hawarden airport blue (development)	Index	9/12 snapshot	0/0	Incidents Training (13)	Requests (1) Plans Reviews	Change 18/05/2019
[14988] Firefighter - Instructor at Hawarden airport blue (competent)	Index	13/15 snapshot	0/0	Incidents Training (26)	Requests (2) Plans Reviews	Change 19/05/2019
[14989] Firefighter at Hawarden airport blue (competent)	Index	7/12 snapshot	0/0	Incidents Training (19)	Requests (1) Plans Reviews	Change 09/05/2019
[14899] Firefighter - Instructor at Hawarden airport blue (competent)	Index	9/12 snapshot	0/0	Incidents Training (11)	Requests (4) Plans Reviews	Change 30/04/2019

Non-Operational Staff

Airports have many types of staff from Security to Refueling operators. The system has a simplified system aimed at personnel with less training and development needs which allows easy access to training, development, eLearning and messages.

workforcePro Home Personnel Managed 4 Reports Sign Out

Joe Bloggs (ID:123456)
Fueller (Camberley Airport,UK)

Mandatory Activities

Overall Progress 20%

^ FUELLER MANDATORY

- Airside Driving
- Safety
 - First Aid Course
 - Security Checks
 - Fire Marshall Course
 - Fuel Handling Course

VIEW ALL

Equipment Testing

You have 10 Items requiring testing

+ Weekly (4)
+ Monthly (6)

VIEW ALL

New Messages

You have 2 unread messages

click here to read...

VIEW ALL

Read & Sign

You have 1 unread notification to read and sign

click here to read...

VIEW ALL

Courses

You have 1 new nomination

MON Jul 15 9:30 AM
Airside Driving

Upcoming

WED Jun 19 9:30 AM
LGV Driver
MON Jun 24 10:30 AM
GSAT

VIEW ALL

Development

Overall Progress 41%

Level 3 - Fuelling Operative

VIEW ALL

Appraisals

You have 1 Pre Appraisal Questionnaire to complete

click here to complete...

VIEW ALL

Document Library

You have 1 up issued document

1. Risk Assessment.pdf
Issue date: MON Apr 3 9:30 AM
Revision 1.62

VIEW ALL

Appraisals

An integrated system designed specifically for FRS's. A 4 stage process with creation, pre-appraisal questionnaire, scheduling, perform.



Appraisals Report

Appraisals Report					
Scope: Fire Station 1: (RGS) Fire Station 2: (RGS) Fire Station 3: (RGS)		Created: 20/03/2018			
Ordered by: Location: Risk Reviewer: Appraiser		Description: List all Appraisals performed or scheduled in a specified time period. Filtered by Station and Watch. Also displays personnel who have not performed or have scheduled appraisals (exception report) in the same specified time period.			
Period Specified: 20/03/2018 - 20/03/2018					
Appraisal Year	Reviewer	Reviewer	Date Scheduled	Date Performed	
Fire Station 1 - RGS					
2017 (1)	FF Andrew Brown [F81921]	Harry Lloyd [F73210]	07/09/2017 19:30:00	07/09/2017	view
2017 (1)	WM David Jackson [F42517]	Don Snow [F81238]	21/09/2017 19:00:00		view
2017 (2)	WM Billy Smalls [F29347]	Tom Aigien [F50916]	28/09/2017 19:00:00	27/11/2017	view
2017 (1)	SM Dany Williams [F19243]	Andrew Nevill [F59762]	30/09/2017 10:00:00		view
2017 (2)	SM Alison Hollison [F74526]	Sandy Shore [F39671]	15/09/2017 11:00:00		view
Fire Station 2 - RGS					
	FF David Rhodes [F59123]				
Fire Station 3 - RGS					
2017 (1)	FF Gerry Marshall [F81920]	David Brabham [F12660]	14/11/2017 19:45:00		view
2017 (1)	FF Garry Connell [F14256]	David Brabham [F12660]	07/11/2017 18:45:00		view
2017 (1)	FF Billy Smart [F49831]	David Brabham [F12660]	07/11/2017 19:45:00		view
	FF Henrica Simons [F29102]				
2017 (1)	FF Darrin Williams [F25173]	Jason Bourne [F21123]	31/10/2017 20:45:00		view
2017 (1)	FF Simon Halli [F26718]	David Brabham [F12660]	07/11/2017 20:45:00		view
2017 (1)	CM Danny Glover [F34703]	David Brabham [F12660]	31/10/2017 18:45:00		view
2016 (2)	CM Tony North [F74211]	Sam Jackson [F08054]	18/10/2016 18:45:00		view
2017 (1)	CM David Broadbent [F45362]	Alice Spicer [F41257]	31/10/2017 19:45:00		view
2016 (1)	WM John Cobb [F68792]	John Ellison [F46282]	22/11/2016 18:30:00	01/06/2017	view
2017 (1)	WM Donald Jennings [F73579]	Jack Simpson [F72888]	17/10/2017 13:00:00	17/10/2017	view

Bulk Assign Appraisal

Part 1 - Preparation for the Appraisal Meeting

Part 1 (a) - Pre-Appraisal Questions - Auto save last updated: 06/09/2018

	Reviewer Comment	Reviewer Comment
1. Outline your main achievements since your last appraisal?	Reviewer Comment goes here	Reviewer Comment goes here
2. State your understanding of the duties and responsibilities of your current role.	Reviewer Comment goes here	Reviewer Comment goes here
3. Reflect on the past 12 months - what do you consider to be your most important accomplishments?	Reviewer Comment goes here	Reviewer Comment goes here

Pre-appraisal Questionnaire

Appraisal - Sarah Cunningham [1234568]

2. State your understanding of the duties and responsibilities of your current role.	Reviewer Comment goes here
3. Reflect on the past 12 months - what do you consider to be your most important accomplishments?	Reviewer Comment goes here
4. Is there anything you feel you can improve upon? If so, what?	Reviewer Comment goes here

Course Management

Centralised training can be managed from nomination to post course follow up. A calendar based system gives easy access to information on course and the ability to nominate individuals for an available slot. Fully integrated into pdrPro, CMS courses are simply another element on the planner. Reports allow you to maximise your training resources and minimise "no shows"

Search Conditions

< October 2017 >

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
25	26	27	28	29	30	1 Oct
						Medical Initial
						EFAD Initial
2	3	4	5	6	7	8
						Medical Initial
						EFAD Initial
						ILM Level 1
9	10	11	12	13	14	15
						Medical Initial
						EFAD Initial
						External Rope Rescue
						Breathing Appa
						Hazardous Materials
16	17	18	19	20	21	22
						Medical Initial
						EFAD Initial
						Breathing Apparatus Refresher
						Breathing A
						Breathing Apparatus Refresher
						Start Date: 18/10/2017 09:00:00
						End Date: 19/10/2017 17:00:00
						Max. Capacity: 10
						Min. Capacity: 2
						Venue: Venue 1
						Room: Venue1 Room 2
						Attendees: Judith Black [JB0003]
						Dave Fimble [J000108]
						Clark Datchler [F3234]
23	24	25	26			29
						Medical Initial
						EFAD Initial
						First Aid
						Breathing Appa
						First Aid

Requalification's

Managing the process of skills qualification and requalification's for operators and instructors. Integrated with Course Management allowing you to complete a course and the qualification to be automatically recorded.

pdR Home page

Sarah Cunningham [1234568] Firefighter (Development) at Camberley HQ - White

Pathway Activities: 24%
Core Skill Activities: 65%

My Tasks (0)

Skill Requalifications

STATUS	SKILL	COVER PERIOD	NEXT ASSESSMENT
✓	Firefight Operator	20/09/2019 to 20/09/2019	Not Scheduled
✓	Work At Height Level 1	20/09/2019 to 20/09/2020	Not Scheduled
✓	Work At Height Level 2	(Out of Cover / Not Assessed)	Not Scheduled

Core Skills Competency Summary for Firefighter at Camberley HQ - White. (3 of 6)

Module Competency for Firefighter at Camberley HQ - White. (0 of 0)

MPD Planner for Firefighter at Camberley HQ - White. (Cluster: Operational WT)

Skill Requalifications

- Manages skill requalification process
- 3 Tier certification process
 - Operators
 - Operator Assessors
 - Assess Assessors
- Supports certificate / assessment upload
- Integrated into CMS system

Equipment Testing

Frequency based equipment and PPE testing with comprehensive reporting. Integrated into training recording. Daily, weekly, monthly and yearly testing are automatically scheduled. Individuals in a watch have access to the testing schedule. Once someone starts a test the record is locked stopping multiple people attempting the same test. Tests can be recorded as training if required. Reports show all aspects of equipment testing such as off the run reports for a whole service.

Equipment testing is on the home dashboard

Home | Personnel | ETM | Requalifications | Reports

Fire Vehicle - Type B Appliance

Fire 1

AWM4 - PLAN AND CONTRIBUTE TO THE DEVELOPMENT OF TEAMS AND INDIVIDUALS

- Plan and Contribute to the development of Teams and Individuals

EQUIPMENT

- Equipment
- Equipment Familiarisation

ERDT RESPONSE DRIVING (CORE)

- ERDT Response Driving
- Airfield Driving Assessment (6 Months)
- Crash Tender 1000m Area (24 Months)
- On Site Blue Lights Drive (24 Months)

TESTS REQUIRED

- DAILY
- WEEKLY
- MONTHLY
- QUARTERLY
- 6 MONTHLY
- ANNUAL
- 3 YEARLY
- 5 YEARLY
- 10 YEARLY
- EVERY SUNDAY
- EVERY SUNDAY (MONTHLY)
- EVERY MONDAY

FAILED TESTS

STANDARD TESTS STATUS

The test format

PERFORM EQUIPMENT TEST

PERFORMED: Internal

TEST DATE: 15/03/2019

ENTERED BY: Sarah Cunningham [1234568]

TEST PERIOD: Monthly

TEST TO PERFORM

Details of monthly test

Breathing apparatus equipment shall be subjected to testing as specified by the manufacturer or if of a higher standard and approved by the manufacturer, that specified by the RFS unit. Testing should take place at the frequency described in the [Home Office Guidance Breathing Apparatus Command and Control procedures](#).

In accordance with the "Home Office Guidance, Breathing Apparatus Command and Control procedures" A BA set shall be subjected to a monthly test. If after checking individual BA set records it is found not to have been worn within one month of the previous check, the BA set will be worn for duration of not less than 50 bar. The wear shall be recorded in the BA set service records as part of the monthly test in the remarks / comments section of the test page.

TEST PROCEDURES

- Breathing apparatus ancillary equipment shall undergo a monthly test and inspection, paying particular attention to any mechanical damage, cleanliness and correct operation of the equipment.
- The daily 'monthly' service of the breathing apparatus will include:
 - All personnel to wear PPE appropriate to the task and surrounding conditions.
 - Visual inspection of the complete BA set including all its ancillary equipment.
 - A thorough clean of the complete BA set including all its ancillary equipment.

Perform tests on you mobile

pdrPro

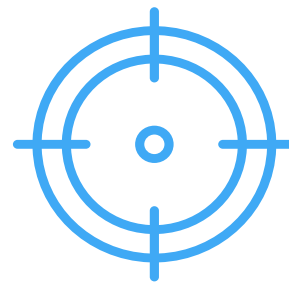
Test Summary

TESTS REQUIRED (2)

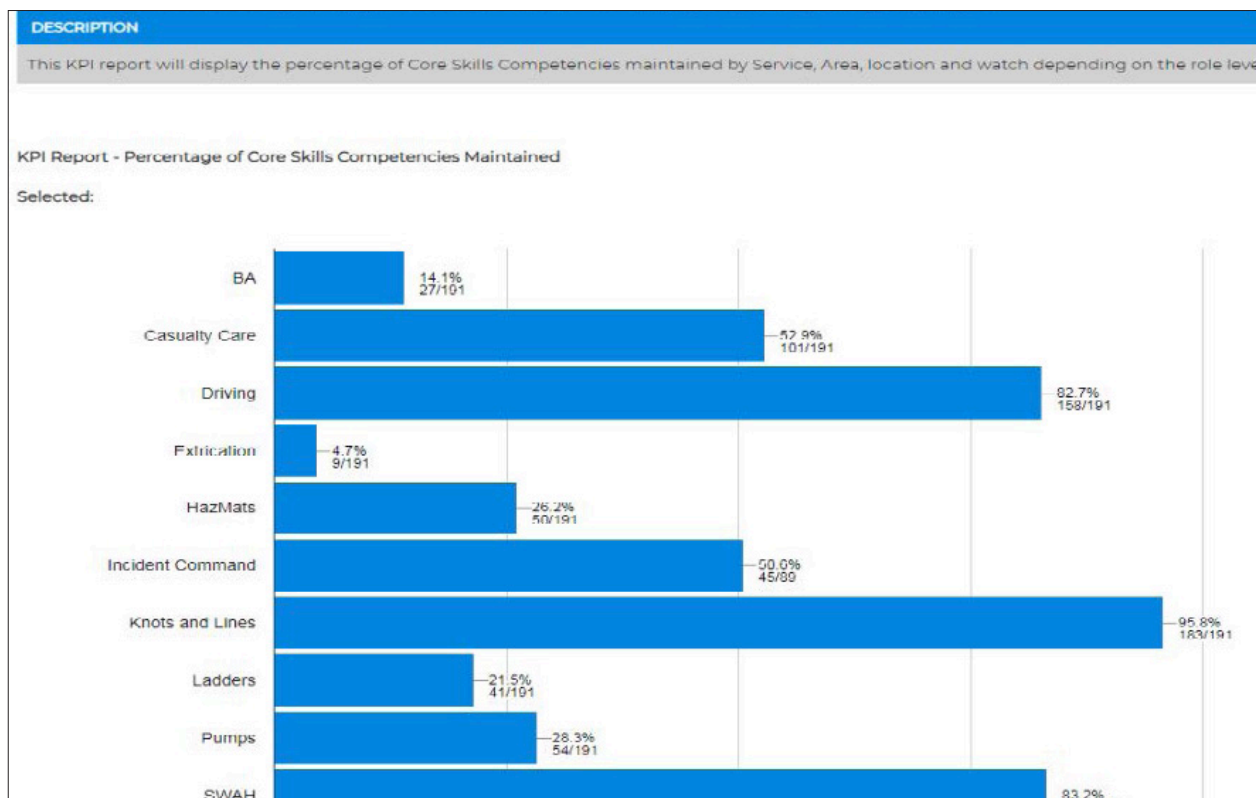
- TWICE DAILY
- DAILY
- WEEKLY
- MONTHLY
- QUARTERLY
- ANNUAL

FAILED TESTS (3)

Key Performance Indicators (KPI's)



Aimed at senior management these graphical reports give an instant picture of Competency, Requalifications and e-Learning with the ability to drill down to personnel level. KPI's are a framework that gives us the structure to build further KPI's to your specific needs.



e-Learning: learnPro

A sophisticated Learning Management system designed to share course and assessments between FRS's. Advanced video manager to enable tablets, phones and slow networks to participate. The system can use any Scorm compliant authoring tool or its own online system Lab Advanced specifically designed for creating and sharing courses.

Sharing between services

The screenshot shows the 'learnProFire' web application. The top navigation bar includes links for Home, Admin, Users, Reports, Resources, Setup, Authoring, Booking, Global, and Help. The left sidebar contains a 'CATALOGUE' section with options: MY CONTENT, CONTENT REQUESTS, SCORM PACKAGES, SME FEEDBACK, and FILTER CONTENT. The main content area displays a 'CATALOGUE' overview with statistics: 2496 MODULES and 1753 ASSESSMENTS. Below this is a 'FEATURED CONTENT' section with a table listing modules and their owners.

CONTENT NAME	OWNERNAME	EDIT
Acid Attack	Guernsey Fire and Rescue Service	L
Analytical Risk Assessment	Warwickshire Fire and Rescue Service	L
Analytical Risk Assessment LABA	Surrey Fire and Rescue Service	L
...

Online Authoring

The screenshot shows the 'LAB ADVANCED' online authoring tool. The left sidebar contains a 'PROJECT SETTINGS' section with options: PAGE SETTINGS, PUBLISH, PUBLISH PREVIEW, TEXT, IMAGE, VIDEO, AUDIO, RESOURCES, INTERACTION, QUIZ, CLIPBOARD, and PROJECT LIST. The main content area displays a 'WELCOME' message and a 'RESPONSIVE LAYOUT' section with a description: 'This module demonstrates a responsive layout'.

Core areas include:

- 1. Learning Management System (LMS)**
Delivering and managing eLearning resources for the Fire Service.
- 2. eLearning Authoring Tools**
Build immersive simulations and eLearning with multiple scoring options, create programs and pathways.
- 3. Courses and Assessments**
Shareable catalogue of eLearning courses and assessments from ICS, BA to Safety Critical GRA.
- 4. National Course Sharing**
Sharing area for regional and national groups to collaborate on the development and distribution of new content.

API

Our Application Programmer Interface can allow other systems to query the database to access data or integrate information from other systems. The API is a framework on top of which we build methods to return specific information.

Hosting

All of eFireservice System are provided as Software as a Service (SaaS) hosted on our highly available secure servers available to you via a web browser when you login over the internet. You can login via a PC, Tablet or Phone.

This means there are no servers to purchase, maintain, update, upgrade for performance reasons, backup or build disaster recovery systems, we do all of this within the service charge.

Your data is held securely and delivered via an encrypted connection. We backup your data at our data centre and additionally keep a Disaster Recovery system that syncs every hour live at our alternate hosting rack.



Support

**Your system is supported
by our engineers and
hosting staff 24hrs a day
365 days per year.**

We will know of any system problems immediately and our highly available system allow for server, disk and power supply problems without failing.

Support for your application is available via our support system and telephone to support your admin during business hours.



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